

	<b>UNION CENTER FIRE COMPANY INC.</b> <b>Best Operating Guidelines</b>	
	<b>Subject: Automatic Alarms</b>	<b>BOG Series Operations</b> <b>Initiated</b> <b>01/01/04</b>
		<b>Revised</b> <b>03/02/13</b>
<b>Approved: Fire Chief Chris Hoyt</b>		

All reported residential and building alarms will be considered structure fires. If and when Broome County Communications notifies all responding units that they have received a false alarm notification, the closest Chief Officer will respond into the scene non-emergency to confirm the alarm. If no Chief Officer has responded, the closet responding apparatus will respond non-emergency and confirm the alarm. Once the alarm is confirmed, advise Broome County Communications of the status. Alarms will either be False Avoidable, Uncertain or True alarm.

False Avoidable Alarms – False alarms will be classified as any alarm that was activated automatically thru an alarm company that could have been avoided due to occupant error, i.e. burning food, construction.

Uncertain Alarms – Uncertain Alarms will be classified as any alarm that was activated on its own for an unknown reason.

True Alarms – True Alarms are any alarm activation received in which a fire is occurring or occurred in the residence or building.